
KNOWLEDGE BASE ARTICLE

Kemp Load Master API trouble shooting

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DOCUMENT

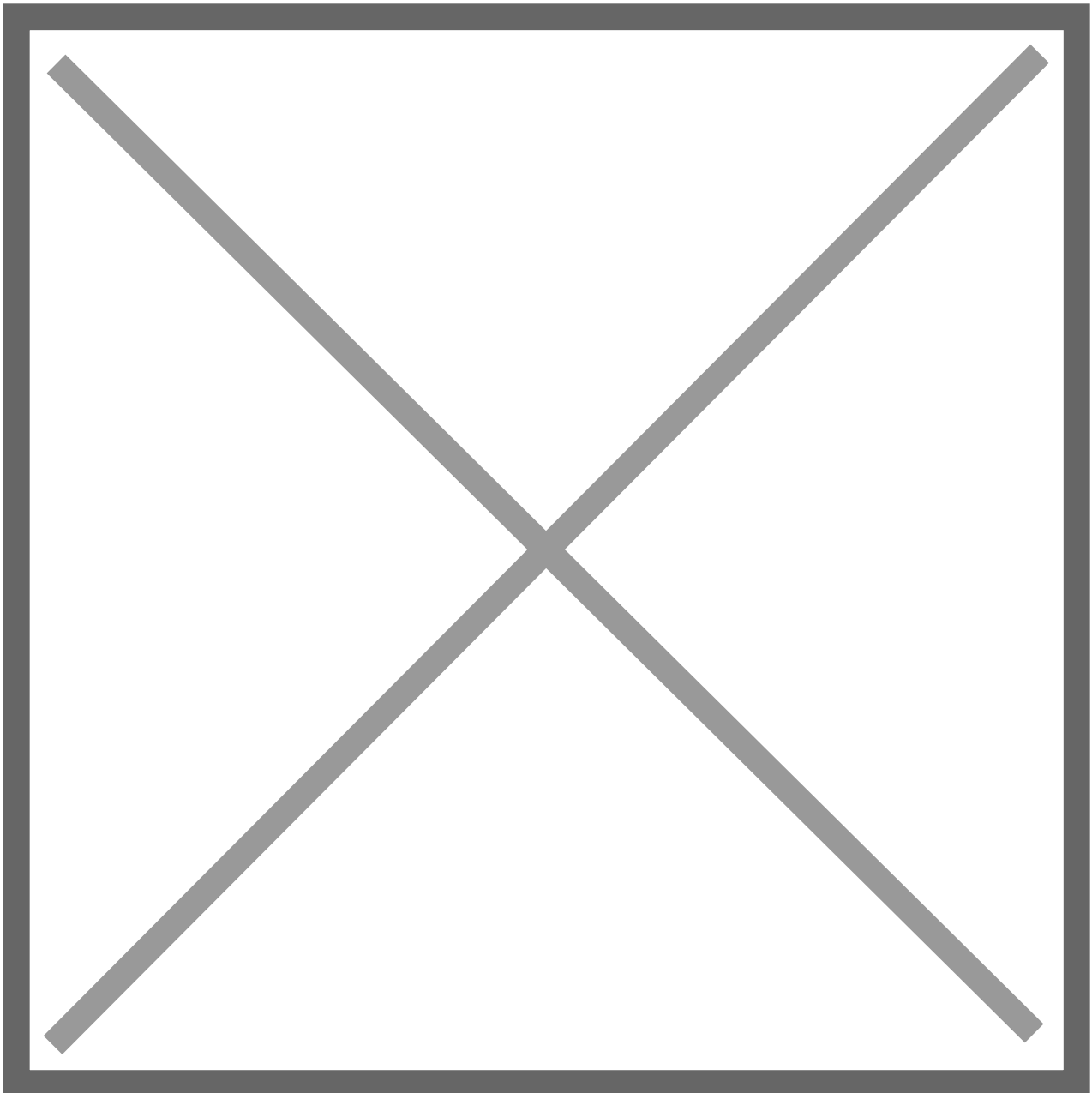
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GLServer will check connectivity to the Kemp Load Master prior to sending configuration.

Should the connectivity check fail complete the following steps to resolve the issue. **Step 1** - Check API access is enabled within the Load Master configuration.



Step 2 - Check settings within GLServer configuration (/var/glitch-cli/server/glitch.conf), ensure the following settings are present and correct.

```
kemp_ip=<Kemp management IP>  
kemp_api_user=<Kemp Username> kemp_api_pass=<Kemp Password> kemp_vs_ip=<Kemp Virtual Serv
```

More Information <https://support.kemptechnologies.com/hc/en-us/articles/204373265-Kemp-LoadMaster>